



TRUST BANK

We are pleased to announce the launch of our upgraded Mobile App and Online Banking platforms, effective **11th December 2024**.

The services on our MobileApp and Online Banking platform are available with limited functionality.

How to Get Started (Existing Users):

- 1. Download the App:** Visit the Apple Store or Google Play Store and search for *TrustBank PLC* to download the app.
- 2. Log In:** Use the default username and password sent to your email or SMS.
- 3. Set a New Password:** Upon first login, you will be prompted to change your password for security purposes.

How to Get Started (New Users):

- 1. Download the App:** Visit the Apple Store or Google Play Store and search for *TrustBank PLC* to download the app.
- 2. Select the “Register” Option** and follow the on-screen instructions

Need Assistance?

Our customer support team is ready to assist you with any specific questions about the MobileApp and Online Banking Platform. You can reach us via:

- Phone: (+220) 7266662 / 3022232
- Email: info@tblgambia.com

We look forward to welcoming you to our improved digital banking experience and remain committed to serving your needs seamlessly.

Thank you for banking with us!